FAQS

→ How does the work from home opportunity work?

We are partnered with <u>Arise Virtual Solutions</u> which is a customer experience management provider that has been around for decades. The platform allows thousands of small businesses and their contractors to connect with some of the most prestigious companies, providing customer support services as an independent contractor from the comfort of your home. Set your own schedule and choose when and how much you work.

+ Can I provide support from anywhere?

You must legally reside in the United States and be 18 years of age or older. You can provide your services from anywhere that is open to new applications. If you move, you are able to bring your work with you!

 \star Currently Arise is not accepting new applicants from the following states: California, Connecticut, Maryland, Massachusetts, New York, Oregon and Wisconsin.

→ What are the costs to get started?

The following are the startup costs:

1. Certification Course for the client you choose are FREE! 2. \$30 background check fee will start 9/1/22

These fee's are paid to Arise Virtual Solutions, not our company.

★ Why should I choose your company as my Arise Service Partner? (IBO)

We provide a flexible, secure and transparent environment that is truly committed to your ongoing success.

★ What type of services will I provide as an independent contractor?

There are dozens of client programs for you to choose from. This includes sales, customer service, technical support, email support and chat support.

→ How much money can I make?

Your compensation will vary based on the clients you choose and the amount of hours you choose to provide service. That's the beauty of this, you decide! You may choose your client based solely on the compensation rate. Some choose a client because they are open 24/7. Others choose a client that is super easy with less hourly pay. Your paycheck is up to you. We have team members making up to \$1500+ bi-weekly!

→ What fees will I have to pay and why?

We have a low, flat service fee of \$49.99 per invoice which allows us to provide you with support while getting started, during your certification process and beyond. Invoices are processed on the 1st and 15th of the month.

+ Am I responsible for my own taxes?

As an independent contractor you will be responsible for your own taxes. We do not take any taxes out on your behalf. You will receive a 1099 at the end of the year if you earned more than \$600. Furthermore you are not eligible to receive unemployment, overtime or benefits as independent contractor.

How long before I can start working and earning a paycheck?

Start earning in 2-5 weeks. The admissions process takes as little as 24 hours. Once you have completed registration and your skill assessment, you choose a client certification course. The course will typically start within 30 days of enrollment and can range from 3-30 days. Once certified, you can start working immediately. Because you are self employed, you are in control on when and how much you work. Choose a client that has a contract that meets your needs.